

# REFUNDS & CANCELLATIONS

## LIONEX TOKEN (LNXT) Ecosystem

Effective Date: 10 August

### Introduction

This Refunds & Cancellations Policy outlines the financial terms, conditions, and strictly enforced non-refundable nature of participating in the LIONEX (LNXT) ecosystem. By depositing funds, staking tokens, or utilizing our platform, you explicitly acknowledge and agree to the terms detailed below.

### 1. Strict No-Refund Policy

All deposits and staking transactions made to the LIONEX platform are **strictly final and non-refundable**.

- **Ledger Mechanism:** LIONEX operates a database-driven virtual staking system. Users send cryptocurrency to the designated administration wallets, and an equivalent token value is credited to the user's virtual staking history dashboard. There is no automated smart contract governing the immediate return of funds.
- **Genealogy Distribution:** Because deposited funds and generated values are heavily tied to immediate network distributions (Referral Bonuses, Level Bonuses, etc.), reversing a transaction is mechanically impossible without disrupting the entire community structure.

### 2. No Fiat Value Guarantee

LIONEX solely guarantees the release of a specific *number of LNXT tokens* based on your staking package (up to the maximum cap of 200% or 250 days, whichever comes first).

- **Market Volatility:** We do not guarantee the USD or fiat value of the LNXT token at any time.
- **Liquidity & Swapping:** LIONEX is not responsible for external market liquidity, decentralized exchange (DEX) pricing, or your ability to swap LNXT for other cryptocurrencies. Once tokens are successfully withdrawn to your BEP-20 wallet, our obligation is considered fulfilled.

### 3. Cancellations of Active Stakes

Once a staking package (between \$50 and \$10,000) is activated, **it cannot be canceled, reversed, or manually unstaked by the user**. The tokens are securely locked in the system and will only

be released according to the daily Return on Investment (ROI) and bonus schedule until the contract expires.

#### 4. Dynamic Yields and Bonus Adjustments

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Users must be aware that the compensation plan is dynamic and subject to change at the sole discretion of the LIONEX administration:

- **Variable ROI:** The base Daily ROI of 0.5% is promotional for the initial phase. LIONEX reserves the right to reduce this rate (e.g., to 0.1% daily) after 6 months or at any time deemed necessary for platform sustainability.
- **Temporary Bonuses:** All supplementary rewards, including Fast Track Bonuses, ROI Boosts, Level Bonuses, Holding Bonuses, and Achievement Bonuses, are promotional. They can be altered, suspended, or permanently removed at any time without prior notice.

#### 5. Withdrawal Policies and Dynamic Fees

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Tokens released to your e-wallet can be withdrawn subject to the following conditions:

- **Minimum Withdrawal:** The minimum withdrawal amount is \$20 worth of LNXT tokens.
- **Dynamic Withdrawal Fees:** While the standard withdrawal fee is currently set at 5%, LIONEX reserves the right to dynamically increase withdrawal fees **up to a maximum of 50%**, plus an additional flat fee of up to **\$5 per transaction**, based on network conditions and administrative requirements.
- **No Cancellation:** Withdrawal requests are processed automatically during nightly cycles. Once a user initiates a withdrawal request, it cannot be canceled or modified.

#### 6. Re-Top-Up and Expiration Rules

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To continue participating in the network, users must adhere to specific top-up rules:

- Re-top-ups are only permitted while a user has an active, currently open stake.
- Once a staking package has completely expired (meaning it has reached the 200% earning cap or the 250-day limit), **no further re-top-ups or restakes are allowed on that specific account.**

#### 7. User Error Liability

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LIONEX assumes zero liability for user-generated errors. We will not issue refunds, nor are we responsible for recovering funds lost due to:

- Sending funds to the wrong wallet address.
- Sending unsupported tokens or using the wrong blockchain network (LIONEX operates strictly on the Binance Smart Chain BEP-20 network).
- Loss of access to your personal receiving wallet.

## 8. Account Abandonment and Administrative Bans

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As outlined in our Privacy Policy, accounts cannot be deleted to preserve the genealogy tree. If you no longer wish to participate, you may abandon your account.

**Administrative Action:** LIONEX reserves the right to ban, block, or freeze any user account found to be engaging in fraud, manipulation, cross-recruiting, or violating platform terms. **If an account is banned by administration, the user immediately forfeits all rights, access to, and balances of any staked funds, pending ROIs, and bonuses.** No refunds will be provided to banned accounts.

## 9. Contact Us

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For technical support or questions regarding this policy (excluding refund requests, which will be denied), please contact us at:

- **Email:** [support@lionextoken.io](mailto:support@lionextoken.io)